



## PCL Advantage Service



### Oracle Tutor Implementation

Oracle Tutor, a critical training product for the Oracle E-Business Suite, provides you with a powerful tool to document and track your business processes, determine workflow, and develop and deploy applicable training materials to end-users. It includes a repository of Oracle applications procedural and instructional content that can be dynamically customized to apply to a company's unique business processes. The result is a set of job-specific desk manuals and student guides that are easy to update and can be deployed online, even knitted seamlessly into the Oracle Applications help text.

Tutor is an ideal medium for Shared Service Centres (SSC) as it can be widely deployed with ease, yet controlled and updated centrally so ensuring that the common procedures vital to Shared Service Centre operations can be communicated, and that changes can be reflected cohesively across departments and roles.

**Oracle Tutor**  
**e-Business Process**      Author

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However, for the uninitiated, implementing Tutor can be somewhat daunting, requiring a high level of staff development before the product can be used smoothly and proficiently.

PCL have invested heavily in Tutor training and can provide the expertise to fully leverage the benefits of a Tutor deployment, in terms of usage best practise, faster time to roll-out and, if necessary, customising outputs so that it conforms to your institutions standards.